

Your Patient Journey at Small Dental has changed

Changes we have made:

Before Your Appointment

One of our team will contact you by email before your appointment. We will ask you some screening questions about your overall health



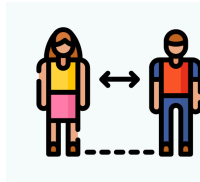
Patient Triage

Patients will be triaged prior to booking an appointment so that we can assess your dental needs and your Covid status



Patient flow

In order to maintain social distancing, only one patient will be admitted at a time. Our cleaning time in between patients is longer too. This means we will have fewer face-to-face appointments.



Virtual Appointments

For your convenience and in order to keep you safe, we will be continuing with virtual appointments where ever possible.



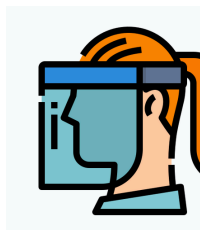
Payment

Payment will be required prior to your appointment. This is to reduce contact time at reception. We will be requesting your card details over the phone.



Our team

Our team will look a little different. To keep both you and us safe, we will be wearing masks, face shields and gowns / aprons.



Toilet Facilities

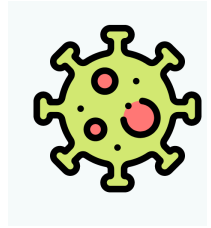
In the interest of public safety, our toilet facilities are no longer available for patients. Please use your toilet at home before your appointment.



How you can help:

COVID symptoms?

Please do not attend your appointment if you, or anyone else in your household is currently experiencing or has had in the last 14 days symptoms of continuous cough, fever or loss of sense of smell.



Please attend alone

In the interest of safety patients are required to attend for appointments alone. Children and vulnerable adults may attend with one chaperone.



Please wear a mask

Please wear a mask for face-covering before you enter the practice. Please bring a plastic bag with you to keep this safe during treatment.



Please arrive on time

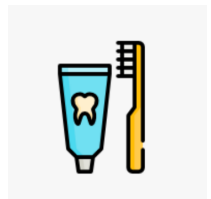
So we can ensure you maintain good social distancing please arrive at the time of your appointment. You may be asked to wait outside until we are ready for you.



We will check your temperature on arrival.

Tooth Brushing

Please brush your teeth very thoroughly before coming to see us. This is more important than usual.



Coats and belongings

Please avoid bringing coats, jackets and bags to your appointment as we will be unable store them during treatment.



Hand Sanitiser

On arrival we will request that you use hand sanitiser. Please avoid touching any surfaces during your visit with us.

